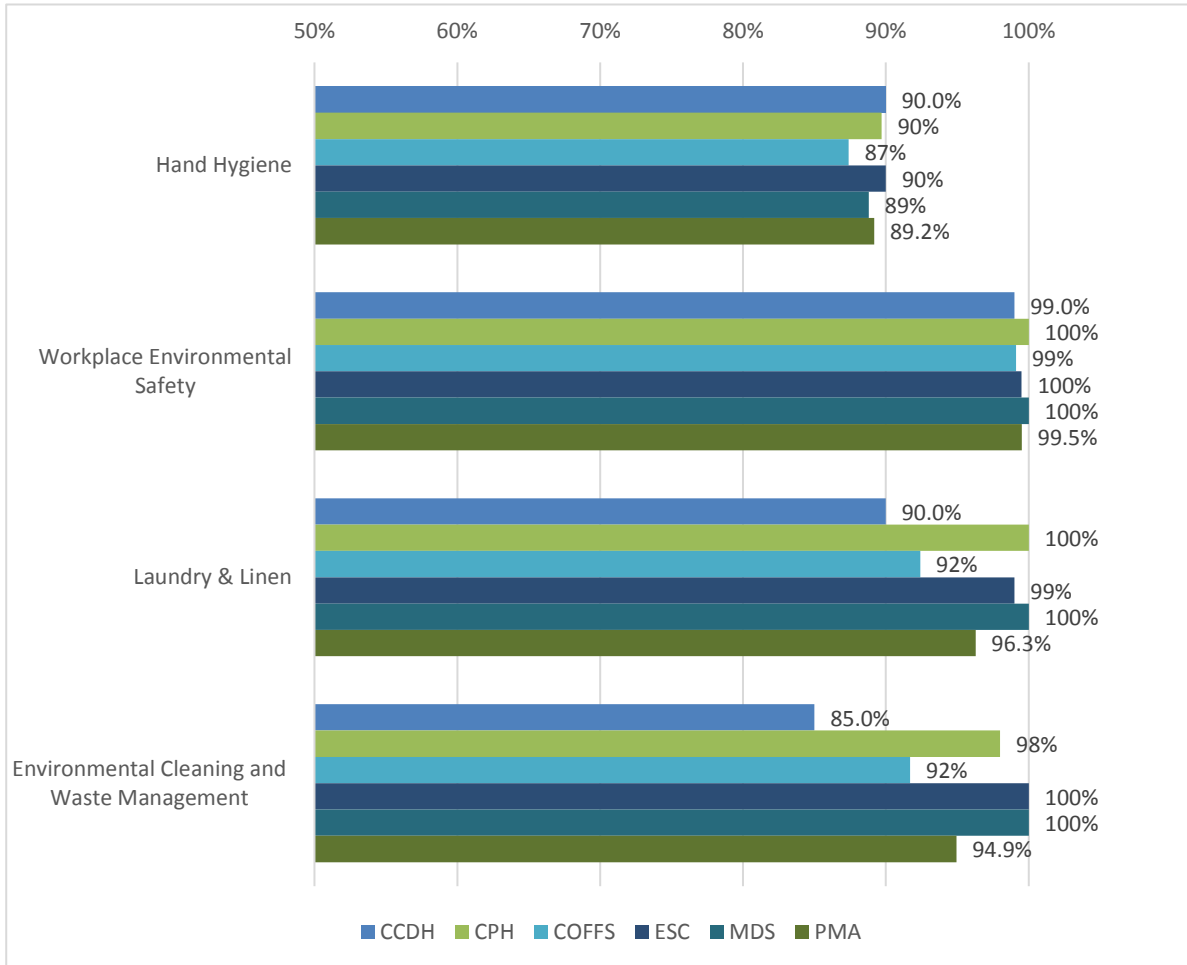


MEASURING OUR PERFORMANCE

At Epping Surgery Centre (ESC), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between Presmed Australia Group of facilities and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

July - September 2018 quarter PresMed Australia audit results – group comparison



Audit	CCDH	CPH	COFFS	ESC	MDS	PMA Average
Hand Hygiene	90%	90%	87%	90%	89%	89%
Workplace Environmental Safety	99%	100%	99%	100%	100%	100%
Laundry & Linen	90%	100%	92%	99%	100%	96%
Environmental Cleaning and Waste Management	85%	98%	92%	100%	100%	95%