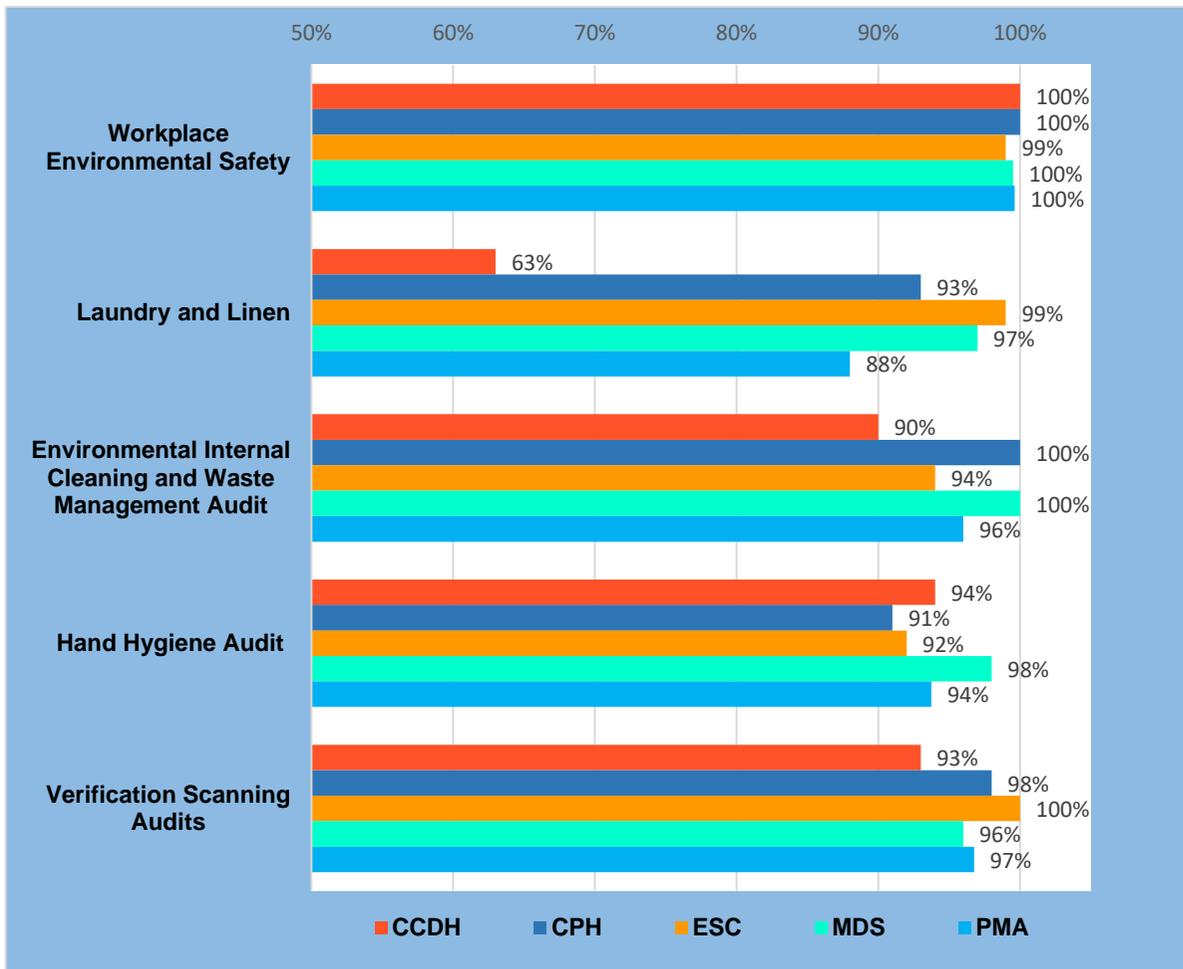


**MEASURING OUR PERFORMANCE**

At Epping Surgery Centre (ESC), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between Presmed Australia Group of facilities and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

**July - September 2021 Quarter PresMed Australia Audit Results – Group Comparison**



Audit	CCDH	CPH	ESC	MDS	PMA Average
Workplace Environmental Safety	98%	97%	100%	100%	100%
Laundry and Linen	80%	100%	99%	100%	95%
Environmental Internal Cleaning and Waste Management Audit	88%	97%	99%	99%	96%
Hand Hygiene Audit	92%	92%	93%	98%	93%
Verification Scanning Audits	100%	100%	83%	100%	96%