

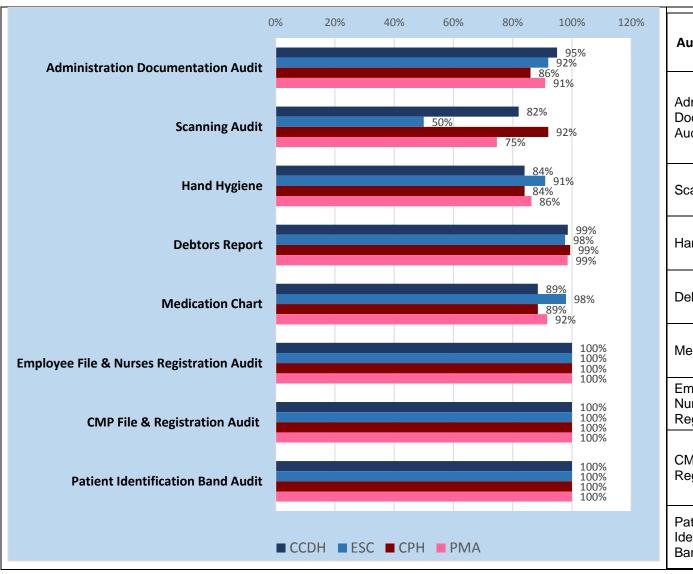
SWOOD PRESMED AUSTRALIA GROUP - INTERNAL AUDITS



CENTRAL COAST DAY HOSPITAL
CHATSWOOD PRIVATE HOSPITAL

The Chatswood Private Hospital (CPH) is part of the Presmed Australia (PMA) group of day hospitals. CPH conducts PMA quality assurance audits to measure the outcomes of clinical and business functions within the group and to ensure compliance against policies, procedures, standards and regulations. The outcomes of these audits are benchmarked between facilities and evaluated by staff, doctors and management to improve patient care, service delivery and quality improvement.

April - June 2016 quarter PMA audit results - Group comparison



Audit	CCDH	ESC	СРН	PMA Average
Administration Documentation Audit	95%	92%	86%	91%
Scanning Audit	82%	50%	92%	75%
Hand Hygiene	84%	91%	84%	86%
Debtors Report	99%	98%	99%	99%
Medication Chart	89%	98%	89%	92%
Employee File & Nurses Registration Audit	100%	100%	100%	100%
CMP File & Registration Audit	100%	100%	100%	100%
Patient Identification Band Audit	100%	100%	100%	100%