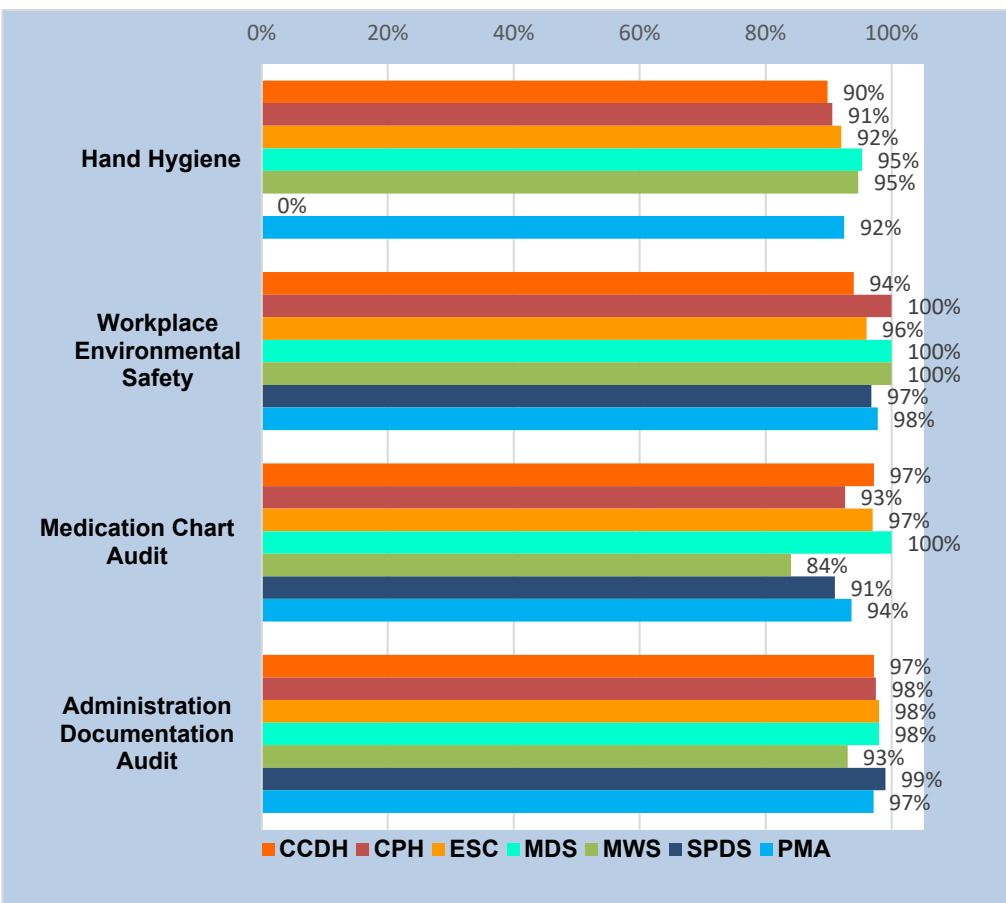


**MEASURING OUR PERFORMANCE**

At Epping Surgery Centre (ESC), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between PresMed Australia and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

**January – March 2023 Quarter PresMed Australia Audit Results – Group Comparison**



| Audit                              | CCDH   | CPH    | ESC | MDS    | MWS    | SPDS   | PMA Average |
|------------------------------------|--------|--------|-----|--------|--------|--------|-------------|
| Hand Hygiene                       | 89.80% | 90.60% | 92% | 95.30% | 94.70% | N/A    | 92%         |
| Workplace Environmental Safety     | 94%    | 100%   | 96% | 100%   | 100%   | 96.80% | 98%         |
| Medication Chart Audit             | 97.20% | 92.60% | 97% | 100%   | 84%    | 91%    | 94%         |
| Administration Documentation Audit | 97.20% | 97.50% | 98% | 98%    | 93%    | 99%    | 97%         |