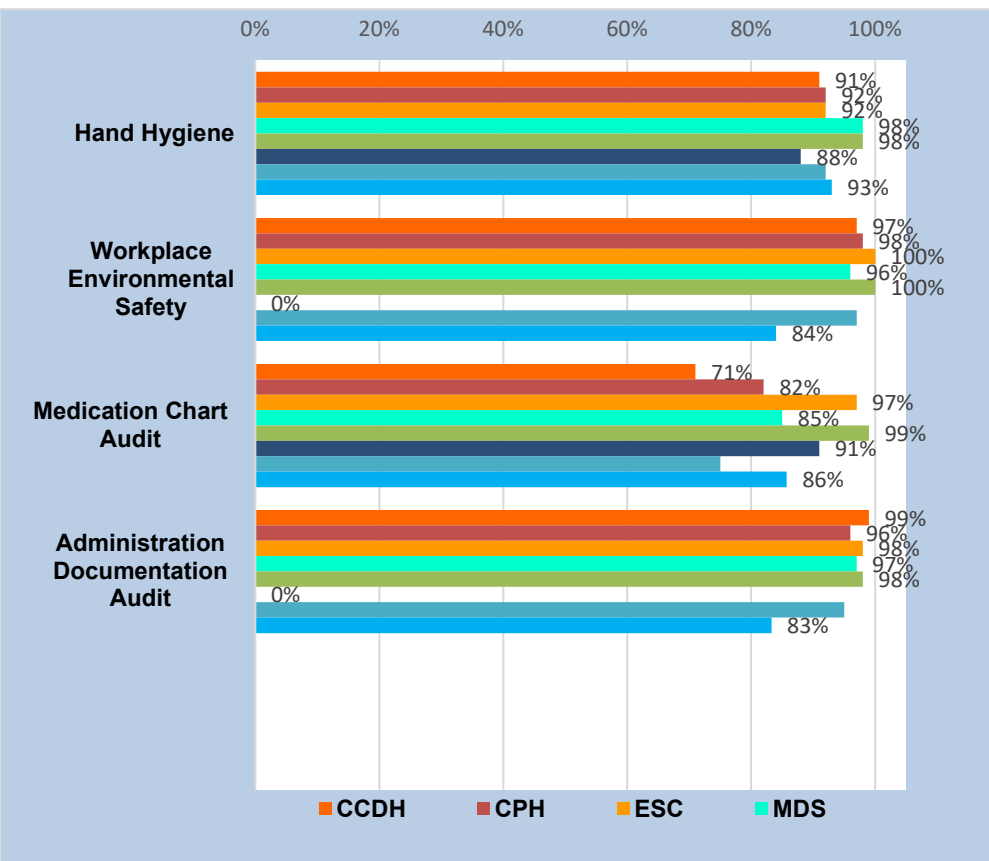


MEASURING OUR PERFORMANCE

At Epping Surgery Centre (ESC), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between PresMed Australia and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

January – March 2024 Quarter PresMed Australia Audit Results – Group Comparison



Audit	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	PMA Average
Hand Hygiene	91%	92%	92%	98%	98%	88%	92%	93%
Workplace Environmental Safety	97%	98%	100%	96%	100%	0%	97%	94%
Medication Chart Audit	71%	82%	97%	85%	99%	91%	75%	86%
Administration Documentation Audit	99%	96%	98%	97%	98%	0%	95%	83%