



QPS BENCHMARKING

Epping Surgery Centre (ESC) is part of the PresMed Australia (PMA) group of day hospitals. As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. ESC then uses these results to improve our patient care, service delivery and quality improvement.

Below are some key highlights from October - December 2023 quarterly results:

October - December 2023 Results – Group Comparison

	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	PMA	QPS Benchmark
Infection Control	97.29%	94.92%	92.56%	97.62%	100.00%	100.00%	99.91%	97.47%	93.56%
Patient Satisfaction	97.03%	94.00%	97.76%	97.11%	97.22%	95.24%	96.62%	96.43%	95.53%

