



## QPS BENCHMARKING

Epping Surgery Centre (ESC) is part of the PresMed Australia (PMA) group of day hospitals. As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. ESC then uses these results to improve our patient care, service delivery and quality improvement. Below are some key highlights from April to June 2021 quarterly results:

### April to June 2021 Results – Group Comparison

	CCDH	CPH	ESC	MDS	PMA	QPS Benchmark
Clinical Records Audit	97.00%	98.29%	100.00%	100.00%	98.80%	96.83%
Fire and Safety Equipment	100.00%	98.00%	100.00%	100.00%	99.40%	97.34%
Credentialing Medical & Allied Health Staff	100.00%	100.00%	100.00%	100.00%	100.00%	98.95%
Patient Satisfaction Survey	96.	93.00%	97.00%	94.00%	95.00%	96.27%

