

## QPS BENCHMARKING

Epping Surgery Centre (ESC) is part of PresMed Australia (PMA). As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. ESC then uses these results to improve our patient care, service delivery and quality improvement. Below are some key highlights from April to June 2023 quarterly results:

### April - June 2023 Results – Group Comparison

	CCDH	CPH	ESC	MDS	MWS	SPDS	DEH	PMA	QPS Benchmark
Clinical Records Audit	98%	92%	98%	99%	96%	94%	N/A	97%	96%
Fire and Safety Equipment	98%	98%	100%	98%	98%	96%	84%	95%	95%
Credentialing Medical & Allied Health Staff	100%	100%	100%	100%	100%	100%	100%	100%	97%
Patient Satisfaction Survey	97%	95%	96%	96%	96%	92%	N/A	95%	95%*

