

The Ophthalmic Surgery Centre (OSC) is part of the Presmed Australia (PMA) group of day hospitals. OSC conducts PMA quality assurance audits to measure the outcomes of clinical and business functions within the group and to ensure compliance against policies, procedures, standards and regulations. The outcomes of these audits are benchmarked between facilities and evaluated by staff, doctors and management to improve patient care, service delivery and quality improvement.

Results that fall below 80% are reviewed by the Quality Review Committee to identify where the issues lie and to develop an action plan for improvement.

July - December 2014 quarter PMA audit results – group comparison

