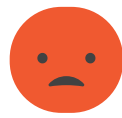


CUSTOMER SATISFACTION RESULTS

QUARTER 4, APRIL - JUNE 2024



APPOINTMENT & WAITING TIMES	94%
PHYSICAL ACCESS	91%
CARE & TREATMENT	99%
INFORMATION	99%
DECISION MAKING & INVOLVEMENT	98%
DISCHARGE PROCESS	96%
PATIENT RECOMMENDATION	96%
OVERALL PATIENT EXPERIENCE	97%

